

Tri-State Food Bank Delivery Policies

- Delivery Calendars
 - Some delivery routes have been revised.
 - Estimated delivery times have been added to the delivery calendars within a 30 minute window of time.
 - Always review the delivery calendar to confirm your delivery date and time EVERY month.
 - Notify TSFB immediately if there is a scheduling conflict.
 - If you did not receive a copy of the delivery calendar by the end of the month for the following month, or to request to be added to our delivery calendar email list, please contact Deann at 812-303-3566.
- Expectations During Deliveries
 - TSFB drivers will unload product from the truck as close to the agency door as possible. Drivers should not be expected to carry the product into the building.
 - Agencies will have staff/volunteers available to move their product into the building and into their food storage area.
- Pallets and Crates
 - Save all pallets and crates from TSFB deliveries. Have them stacked and easily accessible for our drivers to take with them at the time of your next delivery.
 - Due to limited supplies for program operations, pallets and crates must be returned monthly to avoid disrupting distributions.

These policies are effective July 2022.